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FCC - MAILROOM



September 27, 2006

CorrWireless

VIA UPS OVERNIGHT DELIVERY

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 9300 East Hampton Drive Capitol Heights, MD 20743

Re: CC Docket No. 96-45

Corr Wireless Communications, LLC's Eligible Telecommunications Carrier Annual Report In Compliance With 47 C.F.R. §§ 54.202(b) and 54.209(a)

Dear Ms. Dortch:

Corr Wireless Communications, LLC ("Corr Wireless") hereby submits the original and four (4) copies of the following information required in accordance with the Commission's Report and Order issued March 17, 2005, and the Commission's rules 47 C.F.R. §§ 54.202 and 54.209:

- CORR WIRELESS COMMUNICATIONS, LLC'S ELIGIBLE TELECOMMUNICATIONS CARRIER ANNUAL REPORT AND CERTIFICATION IN COMPLIANCE WITH 47 C.F.R. §§ 54.202(b) AND 54.209(a)
 - o Exhibit A Service Improvement Plan For The State of Alabama
 - Exhibit B Corr Wireless' Service Plans in Alabama
 - Exhibit E Unfulfilled Requests for Service for July 1, 2005 June 30, 2006
 - Exhibit F Complaints Per 1,000 Handsets or Lines for July 1, 2005 -June 30, 2006

Albertville: 8180B Highway 431, 35950 tel 256,477,2358 fax 256,477,4299

Arab: 1416 North Brindley Min Parkway, 35016 tel 256,317,8255 fax 256,317,8256

Athens: 1001 4 Highway 72 East, 35611 tel 256,321,2359 fax 256,321,3299

Boaz: Corona Center, 2044 US Hwy, 431S, 8te F, 35957 tel 256,708,000 fax 205,273,3592

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Oneomia: P O Box 1500, 35121 tel 205,237,3581 fax 205,237,3525

Seatsboro: 24833 John T. Reid Parkway, Suite 102B, 35768 tel 256,628,2399

¹ In the Matter of Federal-State Joint Board on Universal Service, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. March 17, 2005) ("March 17 Order").

- CONFIDENTIAL MATERIALS (separate marked envelope)
 - Confidential Appendix A-1 Description of Improvements or Upgrades
 - Confidential Appendix A-2 Projected Capital Improvement Projects
 - Confidential Appendix A-3 Description of Types and Locations of Facility, including
 - Confidential Attachment I Cell Sites/Towers
 - Confidential Attachment II Signal Coverage Maps
 - Confidential Appendix A-4 Projected Operating Expenses/Repair and Maintain
 - Confidential Exhibit C 2005 Universal Service Support and Expenditures
 - Confidential Exhibit D Outage Reports for July 1, 2005 June 30, 2006
- REQUEST FOR CONFIDENTIAL TREATMENT OF CORR WIRELESS COMMUNICATIONS, LLC

Corr Wireless' Request for Confidential Treatment pursuant to 47 C.F.R. §§ 0.457(d) and 0.459 is made with respect to Confidential Appendices A-2 through A-4 to Confidential Exhibit A, and Confidential Exhibits C and D of its Annual Report. These confidential materials are enclosed in a separate, marked envelope.

These filings are submitted for the study areas listed below:

State	Spin	Study Area Code	Study Area Name
AL	143011253	259005	Corr Wireless Communications, LLC

If you have any questions, please contact me.

Respectfully submitted,

Thomas J. Buchanan

General Counsel

Corr Wireless Communications, LLC

P.O. Box 1500

600 Third Avenue East

Oneonta, AL 35121

Telephone No. (205) 237-3000

Before the Federal Communications Commission Washington, D.C. 20554

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Federal-State Joint Board on)	CC Docket No. 96-45
Universal Service))	

CORR WIRELESS COMMUNICATIONS, LLC'S ELIGIBLE TELECOMMUNICATIONS CARRIER ANNUAL REPORT AND CERTIFICATION IN COMPLIANCE WITH 47 C.F.R. §§ 54.202(b) AND 54.209(a)

September 27, 2006

Thomas J. Buchanan General Counsel Corr Wireless Communications, LLC P.O. Box 1500 600 Third Avenue East Oneonta, Alabama 35121 Telephone No. (205) 237-3000

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I. <u>INTRODUCTION</u>

In accordance with the standards and requirements established by the Federal Communications Commission ("Commission"), Corr Wireless Communications, LLC ("Corr Wireless" or the "Company") submits this Annual Report and Certification, and respectfully requests the Commission to certify its eligibility to receive high-cost support from the federal universal service fund for calendar year 2007.

II. <u>BACKGROUND</u>

Corr Wireless is an Alabama limited liability company with its headquarters in Oneonta, Alabama. Corr Wireless is licensed by the FCC to provide commercial mobile radio services ("CMRS") and personal communications services ("PCS") via a Nortel GSM network in seventeen (17) counties in the Northeast area of Alabama, a portion of Southern Tennessee and the Western portion of Georgia.

Corr Wireless has been designated as a competitive eligible telecommunications carrier ("ETC") in areas of Alabama. Corr Wireless' ETC designations were the result of two separate Commission proceedings. The first designation was granted by FCC Order dated October 31, 2002¹ for certain BellSouth wire centers: Blount, Cullman, Etowah, Limestone, Madison, Marshall and Morgan (the "2002 Designated Areas"). The second designation was granted by FCC Order dated February 3, 2006² for certain CenturyTel wire centers and the study areas of certain rural ILECs in Alabama (the "2006 Designated Areas"). The CenturyTel wire centers included Ashland, Chulafinne, Delta, Falkville, Heflin, Lecta, Lineville, Massey, Mentone,

¹ In the Matter of Federal-State Joint Board on Universal Service, Corr Wireless Communications, LLC Petition for Designation as an Eligible Telecommunications Carrier, CC Docket 96-45, Order, DA 02-2855 (rel. Oct. 31, 2002).

² In the Matter of Federal – State Joint Board on Universal Service, Corr Wireless Communications, LLC Petition for Designation as an Eligible Telecommunications Carrier, CC Docket 96-45, Order, DA 06-286 (rel. Feb. 3, 2006).

MRNSCRSRDS, Oden Ridge, Valleyhead, Wadley, Wedowee, Woodland, Scottsboro, Section and Skyline. The rural ILEC study areas included Blountsville Telephone Company, Inc., Brindlee Mountain Telephone Company, Farmers Telephone Cooperative, Inc., Hopper Telecommunications Company, Inc., New Hope Telephone Cooperative, Otelco Telephone, L.L.C. and Peoples Telephone Company, Inc. For purposes of this filing, the 2002 Designated Areas and 2006 Designated Areas are collectively referred to as the "Designated Areas."

III. CORR WIRELESS SATISFIES EACH OF THE COMMISSION'S NEW ETC DESIGNATION REQUIREMENTS SET FORTH IN SECTION 54.202(A)

As set forth in Section 54.202(b) of the Commission's Rules, a common carrier previously designated by the Commission as an ETC pursuant to Section 214(e)(6) of the Act must submit the information required by Section 54.202(a) no later than October 1, 2006. Corr Wireless respectfully submits the following information in satisfaction of this requirement.

A. <u>Corr Wireless Commits To Provide Service Throughout Its Designated</u> <u>Areas To All Customers Making A Reasonable Request For Service</u>

Pursuant to Section 54.202(a)(1)(i) of the Commission's Rules, Corr Wireless commits to provide service throughout its Designated Areas to all customers making a reasonable request for service. For purposes of evaluating the provision of service upon request from a potential customer within the Designated Areas, Corr Wireless hereby certifies it will:

- 1. Provide service on a timely basis to requesting customers within its Designated Areas where its network already serves the requesting customer's premises; and
- 2. Provide service within a reasonable period of time, if the potential customer's premises are located within its Designated Areas but outside its existing network coverage, if service can be provided at reasonable cost by:
 - (a) Modifying or replacing the requesting customer's equipment;
 - (b) Deploying a roof-mounted antenna or other equipment;
 - (c) Adjusting the nearest cell tower;
 - (d) Adjusting network or customer facilities;

- (e) Reselling services from another carrier's facilities to provide service; or
- (f) Employing, leasing or constructing an additional cell site, cell extender, repeater, or other similar equipment.

If service cannot be offered at a reasonable cost using one of these options, Corr Wireless will report the unfulfilled service request to the Commission and describe how it attempted to provide service to the potential customer consistent with Section 54.209(a)(3) of the Commission's Rules.

B. <u>Corr Wireless' Service Improvement Plan</u>

Corr Wireless has developed a five-year plan that describes with specificity proposed improvements or upgrades to its network serving the Alabama Designated Areas ("Service Improvement Plan"). The Service Improvement Plan includes all information required by Section 54.202(a)(1)(ii) of the Commission's Rules on a wire center-by-wire center basis. The projected expenditures under the Service Improvement Plan are based on an estimate of annually receiving \$3,600,000 in federal high-cost universal service support over the five-year period. The Company's Service Improvement Plan is attached as **Confidential Exhibit A.**

Corr Wireless' Service Improvement Plan demonstrates how signal quality, coverage, capacity and emergency functionality will continue to improve due to the Company's receipt of federal high-cost universal service support; the estimated start date and completion date for each capital improvement project and the estimated amount of investment for each project that is funded by high-cost support; the specific geographic areas based on wire centers where the improvements will be made; and the estimated population that will be served as a result of the capital improvements. As reflected in **Confidential Exhibit A**, certain switching improvements are projected which will benefit customers in all areas served throughout the Designated Areas. The projected switching capital improvement costs have been allocated to the wire centers in the

Designated Areas based on the number of cell sites in the particular wire center.³ Because Corr Wireless' Service Improvement Plan identifies improvements or upgrades affecting every designated wire center and the projected capital expenditures identified in the Plan exceed the projected amount of universal service support to be received each year, Corr Wireless need not provide a further demonstration of how "funding will otherwise be used to further the provision of supported services" in areas not covered by a Service Improvement Plan.⁴ In all portions of the Designated Areas, Corr Wireless will continue to utilize federal high-cost universal support for the provision, maintenance, and upgrading of facilities and service for which support is intended consistent with Section 254(e) of the Telecommunications Act of 1996 (the "Act") and Sections 54.7 and 54.202(a)(1)(ii) of the Commission's Rules.

C. Corr Wireless Has Adequately Prepared For Emergency Situations

Corr Wireless provides the following information regarding its ability to remain functional in emergency situations consistent with Section 54.202(a)(2) of the Commission's Rules. Corr Wireless has reasonable amounts of back-up power to provide functionality without an external power source, and has implemented industry practices to reroute traffic around damaged facilities and manage traffic spikes resulting from emergency situations.

1. Back-Up Power

Each cell cite in the Corr Wireless network is equipped with a reasonable amount of battery back-up. Cell sites are engineered to provide an average of one (1) hour of battery standby power in the event of a commercial power failure. Each cell site has the necessary

³ Because a cell site is not located or projected to be constructed in each wire center due to signal propagation from an adjacent cell site, certain wire centers are not separately listed on **Confidential Exhibit A**. Yet, customers in all wire centers will be benefited by the projected switching improvements.

⁴ 47 C.F.R. § 54.202(a)(1)(ii).

equipment to allow a portable generator to be quickly and safely connected for standby power. The Company has three (3) portable generators available for transport within the Designated Areas in the event of a commercial power outage. Additionally, cell sites that are major microwave hubs and other high-traffic cell sites have either a permanent generator or larger battery strings. The mobile switching center ("MSC") has a back-up battery string, as well as a gas generator. By using a combination of generators and battery back-up power, each cell site and the MSC has a reasonable amount of back-up power to provide functionality without an external power source.

Corr Wireless regularly monitors its network through an automated alarm system to advise of a loss of power. System monitoring is handled by the Nortel OMC-R system, which is a graphical user interface that shows all aspects of the radio network, to monitor the base station controllers and all cell sites owned by Corr Wireless. This monitoring system is capable of alerting Corr Wireless to such details as whether a door is open on a site and issues alerts regarding any type of loss of power.

In the event of a power loss, Corr Wireless has technicians located throughout the Designated Areas to ensure that any problems are swiftly identified and remedied. The technicians have the ability to monitor network activity from home. Specifically, Corr Wireless has four (4) regular technicians and three (3) construction technicians. The technicians work throughout the network each day and live in different geographic areas to respond in the event a network element fails.

2. Rerouting of Traffic/Network Redundancy

Corr Wireless is capable of rerouting traffic around damaged network facilities through several means. First, Corr Wireless generally engineers and constructs its network so that adjacent sites have some coverage overlap. If one site is down a consumer may be able to

establish network connectivity with an adjacent site. The majority of cell sites have overlapping signal. Second, new cell sites are often placed to provide additional capacity in an area, which has the effect of providing a redundant path to the network. Third, the network is designed to include back-up paths to route traffic around some of its critical hubs. Fourth, certain cell sites have built in redundancy with microwave and copper T-1s in the event of damage to the transport facility. Fifth, Corr Wireless has mobile cell sites available to support network operations. Specifically, Corr Wireless has one cellular on wheels ("COW") and it is planning to purchase two more. If necessary, a COW can be deployed in an area if a cell site that is down and can be equipped with microwave and T-1 connectivity. If a cell site were to go down, the Company could deploy an available COW in as few as four (4) hours to provide network redundancy. Sixth, in the event of a major emergency in which all cell sites in an area were lost for an extended period of time, Corr Wireless has the ability to request its roaming partner to make in-market roaming available to Corr Wireless' customers. Finally, in the event that a transport connection to any local exchange carrier ("LEC") is damaged, Corr Wireless' network is engineered so that calls to the LEC will overflow to and be delivered by a long distance provider.

These practices are reasonable and consistent with industry standards. As a result, Corr Wireless has the capability to reroute traffic around damaged facilities consistent with Section 54.202(a)(2) of the Commission's Rules.

3. Traffic Spikes

Corr Wireless has implemented reasonable industry practices to manage traffic spikes resulting from emergency situations. In order for a traffic spike to result in call blocking, the number of simultaneous calls must exceed the total number of voice paths available at one or more cell sites in a given area. Corr Wireless engineers each cell site for capacity based on a

standard of not more than five percent (5%) blocked calls during its average peak busy hour. Corr Wireless currently significantly exceeds this standard by maintaining a 0.51% blocking rate for the overall system during peak busy hours. The traffic levels that are caused by emergency situations anticipated in the Designated Areas are properly managed within these engineered capacity levels. In addition, as noted above, Corr Wireless has access to deployable cell site equipment which could be used to add capacity, not just coverage, if an emergency situation caused unusual traffic spikes. Corr Wireless also has the ability to obtain additional circuits from the incumbent LEC in the event that the system experiences emergency traffic.

Additionally, Corr Wireless has established various action plans for different emergency situations that may arise. The plans summarize the steps Corr Wireless will take to reroute calls to and from LECs in an emergency situation. Thus, Corr Wireless has implemented reasonable practices to manage traffic spikes consistent with Section 54.202(a)(2) of the Commission's Rules.

D. Corr Wireless Satisfies Applicable Consumer Protection And Service Quality Standards Within Its Designated Service Areas By Complying With the CTIA Consumer Code

Corr Wireless satisfies applicable consumer protection and service quality standards throughout its Designated Areas. As set forth in Section 54.202(a)(3) of the Commission's Rules, a commitment by a wireless carrier to comply with the Cellular Telecommunications and Internet Association's ("CTIA") Consumer Code for Wireless Service ("Consumer Code") satisfies this requirement.

Corr Wireless is a voluntary signatory to the Consumer Code. Since adopting the Consumer Code, Corr Wireless has implemented the policies and practices required of signatories throughout its Designated Areas. More specifically, Corr Wireless has implemented polices so that it:

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- (1) Discloses rates and terms of service to consumers.
- (2) Makes available maps showing where service is generally available.
- (3) Provides contract terms to customers and confirms changes in service.
- (4) Allows a trial period for new service.
- (5) Provides specific disclosures in advertising.
- (6) Separately identifies carrier charges from taxes on billing statements.
- (7) Provides customers the right to terminate service for material changes to contract terms.
- (8) Provides ready access to customer service.
- (9) Promptly responds to consumer inquiries and complaints received from government agencies.
- (10) Abides by policies for protection of customer privacy.

Corr Wireless has also designated a training officer as an individual responsible for Consumer Code compliance matters throughout the Company. The training officer is also responsible to conduct initial and ongoing training for new hires, retail store managers and call center employees on the Company's policies and procedures for Consumer Code compliance.

On an ongoing basis, Corr Wireless internally monitors its compliance with certain aspects of the Consumer Code with validation of its overall compliance at least annually. The internal monitoring includes such matters as reviewing required documentation (e.g., rate plan collateral, disclosures, coverage maps, advertisements and billing statements), evaluating business processes and observing point of sale practices to validate compliance with the principles, disclosures and practices set forth in the Consumer Code.

E. Corr Wireless Offers A Local Usage Plan Comparable To The Service Offerings Of The Incumbent LECs Serving The Company's Designated Areas

Corr Wireless offers a local usage plan comparable to the service offerings of the incumbent LECs serving its Designated Areas consistent with Section 54.202(a)(4) of the

Commission's Rules. The requirement to offer a comparable local usage plan was adopted by the Commission to substantiate the obligation under Section 54.101(a)(2) to provide "local usage." Local usage is defined in Section 54.101(a)(2) as "an amount of minutes of use of exchange service, prescribed by the Commission, provided free of charge to end users." Rather than adopt a requirement to provide a specific amount of local usage, the Commission required competitive ETCs to provide at least one service offering that contains an amount of local usage that is comparable to the local usage offered by the incumbent LEC.⁵ Thus, this rule requires a comparison of the amount of local minutes in a competitive ETC's plan versus an incumbent LEC's plan, recognizing that a plan with a lower number of minutes but a larger local calling area may be "comparable" to a plan with more minutes within a smaller local calling area.⁶ In comparing Corr Wireless' local usage to that of the LECs', Corr Wireless assumes that each LEC offers an unlimited amount of local exchange service and that its local calling areas are substantially larger than the local exchange calling areas of the LECs.⁷

Corr Wireless offers customers within the Designated Areas a variety of service plans with varying amounts of local usage, including a plan with unlimited local usage. A listing of Corr Wireless' service plans currently available in the Designated Areas, including the amount of local usage for each plan, is attached as **Exhibit B**. Each plan includes, at a minimum, all of the supported services required by Section 54.101(a)(1)-(9) of the Commission's Rules and is

⁵ Federal-State Joint Board on Universal Service, CC Docket No. 96-45, Report and Order, FCC 05-46, ¶ 33 (rel. March 17, 2005) ("March 17 Order") (In the First Report and Order, the Commission determined that an ETC should provide some minimum amount of local usage as part of its "basic service" package of supported services, but declined to specify the exact amount of local usage required. Comparable local usage does not mandate unlimited local calling.).

⁶ *Id*.

⁷ Corr Wireless offers unlimited calling within its Home Network Area. The Home Network Area encompasses substantially all of a nine county area in Alabama. *See* Appendix B-1.

comparable to the service offerings of the incumbent LECs. Consistent with Section 54.202(a)(4), the amount of local usage available in Corr Wireless' generally available rate plans is comparable to that offered by the incumbent LECs in the Designated Areas.

F. Corr Wireless Acknowledges The Commission May Require It To Provide Equal Access In A Designated Area In The Event No Other ETC In the Service Area Is Providing Equal Access

Pursuant to Section 54.202(a)(5) of the Commission's Rules, Corr Wireless hereby acknowledges that the Commission, pursuant to 47 U.S.C. § 332(c)(8), may require it to provide equal access to long distance carriers in the event that no other eligible telecommunications carrier is providing equal access within one of the Company's Designated Areas.

IV. <u>CORR WIRELESS' ANNUAL REPORTING IN ACCORDANCE WITH SECTION 54.209(a)</u>

Section 54.209(a) of the Commission's Rules requires a common carrier previously designated by the Commission as an ETC to annually report certain additional information no later than October 1 of each calendar year. Corr Wireless respectfully submits the following information in satisfaction of the Commission's annual reporting requirement.

A. Corr Wireless' Progress Report on its Service Improvement Plan

When adopting the new annual reporting rules, the Commission required a carrier that had not previously filed a Service Improvement Plan to include a description of improvements or upgrades it has made since the date of its designation.⁸

Confidential Appendix A-1 to Exhibit A provides a summary description of Corr Wireless' improvements or upgrades it has made from October 31, 2002 to June 30, 2006. In addition, information regarding the amount of federal universal service support received by Corr Wireless in calendar year 2005 and unaudited financial information regarding Corr Wireless'

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⁸ March 17 Order, ¶ 68 n. 191.

capital expenditures and operating expenses for the period between January 1, 2005 and December 31, 2005 is contained in **Confidential Exhibit C**.

B. Network Outages In Alabama Designated Areas

Section 54.209(a)(2) of the Commission's Rules requires an ETC to annually report network outages within its Designated Areas. The Rule specifically requires:

[d]etailed information on any outage, as that term is defined in 47 C.F.R. 4.5, of at least 30 minutes in duration for each service area in which an eligible telecommunications carrier is designated for any facilities it owns, operates, leases, or otherwise utilizes that potentially affect (i) [a]t least ten percent of the end users served in a designated service area; or (ii) [a] 911 special facility, as defined in 47 C.F.R. 4.5(e). Specifically, the eligible telecommunications carrier's annual report must include information detailing: (A) [t]he date and time of onset of the outage; (B) [a] brief description of the outage and its resolution; (C) [t]he particular services affected; (D) [t]he geographic areas affected by the outage; (E) [s]teps taken to prevent a similar situation in the future; and (F) [t]he number of customers affected.

Since Rule 54.209(a)(2) does not establish the time period to be covered by an outage report filing, Corr Wireless has adopted July 1, 2005 through June 30, 2006 as an appropriate time period for reporting data from the 2002 Designated Areas. The data includes outage information

from the period from February 3, 2006 through June 30, 2006 for the 2006 Designated Areas. Confidential Exhibit D contains the information required under Section 54.209(a)(2).

C. Unfulfilled Requests For Service

Section 54.209(a)(3) of the Commission's Rules requires an ETC to annually report the number of requests for service from potential customers within the ETC's designated service areas that were unfulfilled during the past year. The filing must also detail how the ETC attempted to provide service to those potential customers as set forth in Section 54.202(a)(1)(i). Since Section 54.209(a)(3) does not establish the time period to be covered by a report of unfulfilled requests for service, Corr Wireless has adopted July 1, 2005 through June 30, 2006 as an appropriate time period for reporting data from the 2002 Designated Areas. This report includes data from the period from February 3, 2006 through June 30, 2006 for the 2006 Designated Areas. Exhibit E contains the information required under Section 54.209(a)(2).

The February 3, 2006 Order designating Corr Wireless as an ETC in the 2006 Designated Areas specified that the initial submission should include data from the date designation through June 30, 2006 and that future submissions should include data from July 1 of the previous calendar year through June 1 of the reporting calendar year. In the Matter of Federal – State Joint Board on Universal Service, Corr Wireless Communications, LLC Petition for Designation as an Eligible Telecommunications Carrier, CC Docket 96-45, Order, DA 06-286, ¶31 N. 85 (rel. Feb. 3, 2006). Thus, for the 2006 Designated Areas, Corr Wireless has complied with the explicit instructions of the Order. (Id.) For the 2002 Designated Areas, Corr Wireless has adopted the full 12 months of July 1, 2005 through June 30, 2006 as an appropriate time period for reporting data. Future outage reports will include data from July 1 to June 30 for all Designated Areas.

Section 54.209(a)(2) does not define the "service area" for purposes of determining whether an outage potentially affects 10% of the subscribers in a "designated service area." Corr Wireless cannot know for certain how many of its subscribers were affected or potentially affected by an outage, and so it has provided an estimate based on the number of subscribers that are generally served by high-use towers on its network.

¹¹ See supra note 7.

D. Complaints Per 1,000 Handsets Or Lines

Section 54.209(a)(4) of the Commission's Rules requires an ETC to annually report the number of complaints per 1,000 handsets or lines. Since Section 54.209(a)(4) does not establish the time period to be covered by a report of complaints received, Corr Wireless has adopted July 1, 2005 through June 30, 2006 as an appropriate time period for reporting data from the 2002 Designated Areas. This report also includes data from the period from February 3, 2006 through June 30, 2006 for the 2006 Designated Areas. Exhibit F identifies the number of complaints per 1,000 handsets for its Designated Areas that Corr Wireless received from the Commission, a state commission, a state Attorney General, or a Better Business Bureau or similar third party consumer agency. The percentage of complaints is calculated based on the average number of lines served each quarter by Corr Wireless in the Designated Areas over the same periods.

E. <u>Certification Regarding Applicable Service Quality Standards And Consumer Protection Rules</u>

Section 54.209(a)(5) of the Commission's Rules requires an ETC to certify that it is complying with applicable service quality standards and consumer protection rules. Corr Wireless' compliance with the terms and conditions of the CTIA Consumer Code meets this requirement. See supra Section III(D). Corr Wireless certifies that it has complied and will continue to comply with the principles set forth therein.

F. Certification Regarding Its Provision Of A Comparable Local Usage Plan

Section 54.209(a)(7) of the Commission's Rules requires an ETC to certify it is offering a local usage plan comparable to the incumbent LEC in the relevant service areas. As noted above, Corr Wireless has available many comparable service offerings in its Designated Areas.

¹² See supra note 7.

See supra Section III(E). Corr Wireless certifies that it offers and will continue to offer at least one comparable local usage plan as required by Section 54.209(a)(7).

G. Certification Regarding The FCC's Ability To Provide Equal Access

Corr Wireless hereby certifies that the Commission, pursuant to 47 U.S.C. § 332(c)(8), may require it to provide equal access to long distance carriers in the event that no other ETC is providing equal access within one of its Designated Areas.

V. <u>CONCL</u>USION

Based on the foregoing information, Corr Wireless respectfully requests the Commission to certify its eligibility to receive federal universal service support for calendar year 2007 in accordance with 47 C.F.R. §§ 54.313 and 54.314.

CORR WIRELESS COMMUNICATIONS, LLC

Dated: September 27, 2006

Thomas J. Buchanan

Its General Counsel

P.O. Box 1500

600 Third Avenue East Oneonta, Alabama 35121

Telephone No. (205) 237-3000

Before the **Federal Communications Commission** Washington, D.C. 20554

In the Matter of)	
Federal-State Joint Board on Universal Service)	CC Docket No. 96-45

CERTIFICATION

The undersigned, Bryan Corr, does hereby certify as follows:

- 1. I serve as President of Corr, Inc., the Manager of Corr Wireless Communications, LLC.
- 2. This certification is submitted in support of the Company's ETC Annual Report and Certification in compliance with 47 C.F.R. §§ 54.202(b) and 54.209(a).
- 3. I have reviewed the ETC Certification and Annual Report and the facts stated therein, of which I have personal knowledge, are true and correct to the best of my present knowledge, information and belief.

Bryan C

President of Corr, Inc., the Manager of Corr

Wireless Communications, LLC

Subscribed and sworn to before me day of September, 2006.

(NOTARY SEAL)

Notary Public

SUMMARY OF EXHIBITS

Confidential Exhibit A – Service Improvement Plan for the State of Alabama

Exhibit B Corr Wireless' Service Plans in Alabama

Confidential Exhibit C – 2005 Universal Service Support and Expenditures

Confidential Exhibit D - Outage Report for July 1, 2005 - June 30, 2006

Exhibit E – Unfulfilled Requests for Service for July 1, 2005 – June 30, 2006

Exhibit F - Complaints Per 1,000 Handsets or Lines for July 1, 2005 - June 30, 2006

CONFIDENTIAL EXHIBIT A

CORR WIRELESS SERVICE IMPROVEMENT PLAN FOR THE STATE OF ALABAMA

THIS EXHIBIT IS WITHHELD FROM THE PUBLIC COPY AS THE FILER HAS REQUESTED CONFIDENTIAL TREATMENT

Before the Federal Communications Commission Washington, D.C. 20554

In the Matter of)	
)	CC Docket No. 96-45
Federal-State Joint Board on)	
Universal Service)	

CORR WIRELESS COMMUNICATIONS, LLC'S CONFIDENTIAL SERVICE IMPROVEMENT PLAN FOR THE STATE OF ALABAMA

I. INTRODUCTION

Corr Wireless Communications, LLC ("Corr Wireless" or "the Company") submits the following Service Improvement Plan and progress report pursuant to Sections 54.202(a)(1)(ii), 54.202(b), and 54.209(a)(1) of the Commission's universal service rules. Corr Wireless has been designated as an eligible telecommunications carrier ("ETC") for certain service areas within the State of Alabama (the "2002 Designated Areas") by Commission Order dated October 31, 2002. Corr Wireless has also been designated as an ETC for certain other service areas within Alabama (the "2006 Designated Areas") by Commission Order dated February 3, 2006. For purposes of this Service Improvement Plan, the 2002 Designated Areas and the 2006 Designated Areas are collectively referred to as the "Designated Areas."

Section 54.202(a) of the Commission's Rules sets forth certain requirements governing the designation of ETCs by the Commission pursuant to its authority under Section 214(e)(6) of the Communications Act of 1934, as amended (the "Act"). Section 54.202(a)(1)(ii) requires an applicant for ETC designation to submit a service improvement plan setting forth projected uses of high-cost support for improvements or upgrades to the carrier's network on a wire center-by-wire center basis throughout its proposed designated service area. Section 54.202(a)(1)(ii) further requires an applicant to describe how signal quality, coverage or capacity will improve due to the receipt of high-cost universal service support.

In the Matter of Federal-State Joint Board on Universal Service, Corr Wireless Communications, LLC Petition for Designation as an Eligible Telecommunications Carrier, CC Docket 96-45, Order, DA 02-2855 (rel. Oct. 31, 2002).

² In the Matter of Federal – State Joint Board on Universal Service, Corr Wireless Communications, LLC Petition for Designation as an Eligible Telecommunications Carrier, CC Docket 96-45, Order, DA 06-286 (rel. Feb. 3, 2006).

As set forth in Section 54.202(b) of the Commission's Rules, a common carrier previously designated by the Commission as an ETC pursuant to Section 214(e)(6) of the Act must submit the information required by Section 54.202(a) no later than October 1, 2006. In compliance with Sections 54.202(a)(1)(ii) and 54.202(b), the Service Improvement Plan set forth below describes Corr Wireless' projected use of federal high-cost universal service support for the provision, maintenance and upgrading of facilities and services for which the support is intended in the State of Alabama for the period January 1, 2006 through December 31, 2010.

Commission Rule 54.209(a)(1) requires an ETC to file a progress report on its Service Improvement Plan. A carrier filing a Service Improvement Plan for the first time in 2006 was directed to include a description of improvements or upgrades it has made since the date of its initial designation.³ The information that satisfies this requirement is identified below.

II. PROGRESS ON PRIOR IMPROVEMENTS AND UPGRADES

Corr Wireless is filing its first formal Service Improvement Plan. Corr Wireless has included within **Appendix A-1** a summary description of improvements or upgrades made by the Company since its initial Alabama designation on October 31, 2002 through June 30, 2006.

III. PROJECTED HIGH-COST SUPPORT

Pursuant to Section 254(e) of the Act, a carrier eligible to receive federal high-cost universal service support shall use such support "only for the provision, maintenance, and upgrading of facilities and services for which the support is intended." Consistent with 47 U.S.C. § 254(e) and Sections 54.313 and 54.314 of the Commission's Rules, Corr Wireless hereby certifies that all federal high-cost universal service support received will be used only for

³ Federal-State Joint Board on Universal Service, CC Docket No. 96-45, Report and Order, FCC 05-46, ¶ 68 n.191 (rel. March 17, 2005) ("March 17 Order").

the provision, maintenance, and upgrading of facilities and services for which support is intended.

Based on the Fourth Quarter 2006 support projections of the Universal Service Administrative Company ("USAC"), Corr Wireless currently estimates it will receive approximately \$3,600,000 per year in federal high-cost universal service support for the provision of service within the Designated Areas in the State of Alabama. The total projected amount of high-cost support used to develop the Service Improvement Plan is \$18,000,000. The actual amount of universal service support received by the Company for any given year may vary from this estimate as universal service funding levels and subscribership change over time. If the projected amount of support is not received, Corr Wireless reserves the right to modify its Service Improvement Plan accordingly.

IV. CAPITAL IMPROVEMENTS

Corr Wireless has identified certain capital improvement projects that are intended to expand service coverage, increase capacity, improve service quality or emergency functionality within its Designated Areas. Generally, the capital improvement projects relate to the construction of additional cell sites throughout the Designated Areas and software upgrades and enhancements to the mobile switching center ("MSC"). Attached as **Confidential Appendix A-2** is a spreadsheet describing the types of facilities or improvements, locations, estimated population covered,⁵ projected capital budget and estimated deployment schedule for each of

⁴ Projected support is assumed to remain constant over the term of this Service Improvement Plan. While the subscriber base is expected to increase, the level of future universal service support is unknown.

⁵ Section 54.202(a)(1)(ii) does not identify how a company determines the population affected by a network improvement. Corr Wireless has determined affected population by reflecting the population of the affected wire center.